



Tutorial Using the DowJones Option





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Using the DowJones Option

Efficience works with several partners who offer you the possibility to add new features to the program. DowJones is one of them. With the DowJones Option, you can do some researches about your clients and check if they are risky clients (if they are PEP, if they had been convicted of any financial crimes, etc.).

As DowJones and Efficience have a partnership, you can do everything through Efficience, which facilitates many things.

Link a client to a DowJones profile

Link a client to a DowJones profile - Overview:

- 1. On the client dashboard, click on the «Compliance» menu, and select «DowJones Hit».
- 2. Click on «Search».
- 3. Link the DowJones Profile to your client.

Link a client to a DowJones profile - Details:

- 1. Click on «Client» in the main menu and search for the client's name.
- 2. Select «Dashboard» in the drop-down menu, which appears on the «Go» button.



3. In the «Compliance» menu, select «DowJones hits».

🚯 Dashboard	🔥 Client data	\$ Client assets	© Administration	Compliance	
				KYC review	
				DowJones hits	
				Data audit	



4. Click on «Search» to see if you find a hit for the client researched.

Dashboard > Client das	nboard						My profile	O Log
tegory : Nominative ime : Client 1 Test rson type : Physical person	Manager : Test Der Business relation :	no Test Relation Efficience	Nationality : Switzerland Second nationality : Third nationality :	Residence - Switzerland Typology : Client Client currency : CHF	Activities :	Email : Phone :		×
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				Туре 🖲	All O Entity O Person	Name * Client 1 Test	Sea	arch
Factiva Id	Name	Ri	sk Country	Position title/Sanction			уре	
There are no results for those	search criteria						/	

5. Check the results.

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son ty	oe : Physical person	🔥 Client data	\$ Client assets	Third nationality : © Administration	Clie	nt currency : CHF pliance		l		Phone :		
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- a. You haven't any hit: it means the client researched is not in the Factiva / DowJones Database.
- b. You have many hits: check if one entrance matches with your client.

(Please be aware that namesakes are possible, so be careful not to link a Dowjones profile to your client without checking in details the DowJones profile first).

c. You have one hit and it is the client researched: you can link his DowJones profile to your client in Efficience.

- 6. Click on the result corresponding to the client.
- 7. Check the details of the profile. If it is the same person as the client you are looking for, click on the button «Apply Profile».

Dashboard	n- Client data	\$ Client assets of Adm	inistration & Compliance	e		
owJones profile for Dona	ald Trump Last update o	n 2019-10-14 10:25:23.330		Type All O Entity	O Person Name * donald to	Search
**		Date		Country		
		Date of Birth	14/6/1946	Citizenship	United	States
				Jurisdiction	United	States
<	•	Role		Resident of	United	States
	12	Role		Туре		Period
Eactive ID	1143033	President of the United States		Primary C	Occupation	20/1/2017 -
Record type	PERSON	Chief of State, Puerto Rico		Other Rol	les	20/1/2017 -
Gender	Male	Commander in Chief, U.S. Armed Force	s	Other Rol	les	20/1/2017 -
Categories • Politically Exposed Pe	rson (PEP)	Sanctions				
Apply profile		Title	Provided by		Period	
				There is no sanction data for this profile		
		Additional notes				
		Medias				
		Name		Date	Language	Details
		HotelierMiddleFast.com		19-Feb-2017		Ø

By doing this, you link the client to the DowJones profile. When something new comes up in the DowJones profile of the client, you receive an alert in Efficience.

The alert will appear on the Dashboard.

		Dashboard				1 My profile	එ Logout
Dashboard							
Lill Metrics		Warning clients		Warning portfolio		link@trade	
Consolidation profiles Consolidation profiles Clients Portfolio Risk management Analysis Development .	* * * * * *	 Q. Clients without identification Q. Identifications expired Q. Birthdays this month Q. Today's birthdays Q. Outdated Dowjones profils Q. Visits not achieved on time Q. Contacts not achieved on time Q. Contacts activities not validated Q. Unrealized tasks Q. Clients without currency Q. Unrapped emails 	97 7 3 0 0 0 (0) 0 (0) 18 5 2 0	 New unsigned documents Document expiration Document to be regularized Negative cash accounts Cash account over custodian threshold for negative interest Cash variations over threshold Valorisation variations over threshold Securities alarts Security with price out of limit Security price variations over threshold Manual of the security of the security 	562 0 3 2 0 20 4 32	Structured Products Multi-dealer Platform Log In> Last datafeeds JB @VA 05/05/2020 Plictet 28/02/2019 Compliance alerts Portfolios without BO Portfolios without AH	3
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 Order book Back-office 	~	Over-concentration Portfolio with securities not recommended higher	12 14 0	Warning transactions		Volume monthly transaction over threshold O Portfolios without classification and/or detail O Clients without classification and/or detail	0 55 81
 Administration Help 	~	tran trreshold Tostitons over risk grade limit Q Positions over risk grade over the investment profile average defined Deviation between the investment profile and the management profile	192 1 46	Contribution / Withdrawal to validate Contribution / Withdrawal to validate over threshold for non-risked Clients Contribution / Withdrawal to validate over threshold for Clients at risk Transections over threshold pages to control.	400 4 17		
				Transaction screening with keyword Transactions without execution type Bur/Sale transactions to be controlled	0 83 0		

Check many clients at one time

Check many clients at one time - Overview:

- 1. On the left menu, click on «Reports».
- 2. Use the keyword «Factiva» and click on the green magnifying glass to reach the DowJones Check.
- 3. Then click on the arrow to go through each of your clients and do a general check.

Check many clients at one time - Details:

1. On the left menu, click on «Reports».



2. Use the keyword «Factiva».

=	Reports						My profile	🖒 Logout
R	eports							
			Input search value	factiva	Section	ALL SECTIONS	 ✓ St 	earch
		Report name						
	Q	Dow Jones check						



3. Click on the green magnifying glass to reach the DowJones Check.

•		А	Manager	V Nationality V Residence First Name:Jack Last Name:Sparrow Nationality:Bolivia Country of residence:Bolivia Last profile checked:	 Uncheck profile since date 	Search K
	Factiva Id	Name	Risk	Country	Position title/Sanction Type	
8	Cullo, Mario Ariel	SI-LT	PHLNS		PERSON	Mark as "wrong hit"
3	Sparrow, John	OOL	NOTK	Ontario Securities Commission Enforcement Proceedings	PERSON	Mark as "wrong hit"

Here is the general DowJones Check Menu. You can select several filters: A

- By manager
- By nationality
- By country of residence
- By date (for example the date that you last checked your client profiles).
- 4. Then click on the arrow to go through each of your clients.

ightarrow You can see which client you are examining in the fields below the filters. ${\sf C}$

→ When the profile has been checked, click on «Mark as check». For your next research, the system will not show you this client profile if you select the date filter and if your last check has been done after the selected date. D

 \rightarrow If none of the profile below is your client's, just click on «Mark as wrong hit». This function allows you to exclude some DowJones profile of your research. The next time you will check your client, those profile won't appear in the research results. **E**

Tutorial Efficience

Do some DowJones researches through the menu

It is also possible to do some researches through the client menu.

1. On the main menu, which is on the left, click on «Clients», then select «DowJones search engine».



2. Enter the name of the person you want to do research on in the search field and click on «Search».

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Dow	Jones search					Z
_					Type All Entity o Person Name * Donald	Trump Search
	Factiva Id	Name	Risk	Country	Position title/Sanction	Туре
Q	11673704	García Roldán, Carlos	SI	SPAIN		PERSON
Q	1143233	Trump, Donald John	PEP	USA	President of the United States	PERSON
ø	1143243	Trump, Donald John	RCA	USA		PERSON
-						
Q	4538256	Trump, Donald John	RCA	USA		PERSON

3. If the person you are looking for is in the list, click on the green magnifying glass to read the details.